

Mikaela Adolphus, M.Ed.

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EDUCATION

University of Missouri, Columbia | Columbia, MO

Doctoral Student | *Ph.D. in Education, Leadership, & Policy Analysis - Higher Education (In Progress)*

University of Missouri, Columbia | Columbia, MO

Master of Education | School & Counseling Psychology - Positive Coaching & Athletic Leadership

University of California, Davis | Davis, CA

Bachelor of Arts | Sociology - Organizational Studies

Bachelor of Arts | African & African American Studies

WORK EXPERIENCE

University of Missouri Athletics

Aug. 2023 – Present

Academics and Excellence Graduate Assistant

Columbia, MO

- Curate 70+ student-athlete events & activities to cultivate a supportive & cohesive community in athletics.
- Facilitate three student-athlete leadership groups, executing 30+ meetings & initiatives fostering growth, teamwork, & belonging among athletes.
- Coordinate 15+ staff programs, enhancing athletic staff's belonging, professional development, & culture.
- Collaboratively facilitate 12 annual events with 10 on-campus departments enhancing resource engagement.

C.O.D.E. Switch (501-c3)

Feb. 2019 – Present

Co-Founder

Remote

- Established the first culture-focused student-athlete resource group at UC Davis
- National non-profit supporting 20+ student-athlete groups at various D1 universities across the nation
- Leads strategic planning, programming, & social media engagement focusing on prioritizing growth & impact

Pacers Sports & Entertainment

May 2024 – Aug. 2024

Administrative Intern

Indianapolis, IN

- Enhanced organizational culture initiatives, data analytics, processes streamlining, & report generation.
- Developed & organized learning resources & support tools for employees, building a cohesive workplace.
- Researched best practices, new approaches, training, & policies, providing recommendations to improve workplace and team culture programs & improve employee talent pool.
- Administratively supported 30+ employee engagement & community activities.

Five9

Oct. 2020 – Sep. 2023

Partner Marketing Manager/Culture Leader

Remote

- Spearheaded cross-functional projects to drive lead & revenue growth, including go-to-market strategies for the top 20 partners & end-to-end management of 150+ high-volume partner events annually
- Initiated & managed digital demand generation, awareness activities, & internal culture initiatives in alignment with Five9's values while leading two Employee Resource Groups to enhance the company's culture

University of California ARC & Business Center

Jan. 2017 – Oct. 2020

Member Services Lead/Student Manager/Passport Acceptance Agent

Davis, CA

- Supervised, hired, & trained all (10–15) passport cashiers/acceptance agents
- Scheduled shifts, analyzed data, developed procedures, processed passports, & fulfilled accounting duties
- Managed over 30,000 memberships for the ARC, including accounts, payments, cancellations

PROFESSIONAL DEVELOPMENT

- IDEAS Generation - The Dream in Me Fellow (2024)
- NCAA Emerging Leaders Seminar Selected Attendee (Feb. 2024)
- Black Student-Athlete Summit Research Presenter (Jan. 2020, May 2022, May 2023)
- Channel Partners Conference Panelist (May 2023)
- UC Davis Athletics Cross-Sectional Leadership Committee Member (2019–2020)
- #HipHopEd Conference Research Presenter (Jun. 2019)
- OEOES Research Fellow (Summer 2019)
- UC Davis Women's Track & Field Athlete/Team Captain (2015 – 2020)
- Singleton Scholar-Athlete Award recipient (2018)
- Track & Field SAAC representative (2016 – 2018)