

# Aidan P. McLaughlin

511 Woodhill Estates Drive · Columbia, Missouri 65201 · [aidan.mclaughlin517@gmail.com](mailto:aidan.mclaughlin517@gmail.com) · (314) 278-8580

## EDUCATION

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**University of Missouri - Columbia, Missouri**  
**Bachelor of Science, Business Administration**  
**Certificate in Sports Analytics, Digital Marketing**  
Emphasis: Marketing  
GPA: 3.02/4.00  
Expected: May 2027

## WORK EXPERIENCE

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### **Culver's**

*Shift Leader*

*August 2020 - Present*

- Manage all aspects of restaurant operations, ensuring efficiency and customer satisfaction
- Supervise team members to ensure adherence to tasks and procedures
- Demonstrate proficiency in all restaurant roles to effectively support team members
- Maintain open communication with staff to uphold high standards of food quality and production

*Team member/Trainer (August 2020)*

- Maintain cleanliness and organization within the restaurant environment
- Provided excellent customer service, assisting customers with inquiries and orders
- Trained new team members on all aspects of restaurant operations
- Ensuring consistency in orders being brought out

### **DoorDash**

*Dasher*

*March 2023 – Present*

- Expedited delivery of various commodities in a timely manner
- Addressed and resolved customer concerns and issues promptly and effectively
- Managed an independent schedule as a delivery driver to meet customer demands

### **Jimmy John's**

*Shift Manager*

*February 2025 – Present*

- *Supervised and trained team members to maintain high standards of efficiency, customer service, and food safety.*
- Managed shift operations, ensuring timely and accurate order preparation in a fast-paced environment.
- Provided excellent customer service by resolving complaints, handling special requests, and ensuring satisfaction.
- Oversaw cash handling, daily deposits, and register balancing to maintain financial accuracy.
- Coordinated team scheduling and delegated tasks to maximize productivity during peak hours.
- Maintained inventory levels, placed supply orders, and minimized waste to control costs.
- Enforced health and safety regulations to ensure a clean and compliant work environment.

### **Activities & Service**

**Active member of Alpha Phi Omega (APO), National Service Fraternity**  
**Basketball Coach/Counselor**

*Spring 2024 - present*  
*Summer 2019 - 2024*

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**Club Volleyball Member for Mizzou**

*Fall 2024*